

ITEM STATISTICS AND INTERNAL CONSISTENCY RELIABILITY OF ORIGINAL FULL-LENGTH PRIMARY CARE SCALES AND REVISED SCALES AS DEFINED FROM THE SOUTH CAROLINA TESTING

Primary Care Scale Items	Reliability - Alpha Sample Size for revised scale	Item mean*	Item SD	Orig Item-Total Corr†	Rev Item-Total Corr
First Contact-Accessibility Orig 12-item $\alpha=0.68$ Rev 4-item $\alpha=0.71$ n=892					
A1. Can you go there on Saturdays or Sundays?		2.37	1.27	0.28	deleted
A2. Can you go there on weekday evenings until 8 pm?		2.11	1.19	0.24	deleted
A3. When the office is open and you get sick, would someone from there see you the same day?		3.29	0.80	0.44	0.34
A4. When the office is closed on Saturday or Sunday and you get sick, would someone there see you the same day?		2.25	1.08	0.45	0.58
A5. When the office is closed and you get sick during the night, would someone there see/talk with you that night?		2.51	1.12	0.37	0.63
A6. Do you have to wait a long time or talk to too many people to make an appointment when you need to?‡		3.18	1.09	0.31	deleted
A7. Is it easy to get an appointment for a general checkup?		3.40	0.87	0.33	deleted
A8. When the office is closed, is there a phone number you can call when you get sick?		3.21		0.97	0.34 0.45
A9. When you have to go there do you have to take off from work or school to go?‡		2.45		1.28	0.20 deleted
A10. Once you get there, do you have to wait more than 30 minutes before you are checked by the doctor or nurse?‡		2.32	1.08	0.29	deleted
A11. Is it difficult for you to get medical care there when you think you need it?‡			3.28	0.98	0.33 deleted
A12. When the office is open, can you get advice quickly over the phone if you need to?		3.13		0.95	0.31 deleted
First Contact-Utilization Orig 3-item $\alpha=0.64$ Rev 3-item $\alpha=0.64$ n=888					
B1. When you need a regular general check up, do you go to your doctor before going somewhere else?		3.60	0.84	0.49	0.49
B2. When you have a new health problem, do you go to your doctor before going somewhere else?		3.60	0.82	0.53	0.53
B3. When you see a specialist, does your doctor have to approve or give you a referral?		3.47		0.98	0.35 0.35
Ongoing Care Orig 22-item $\alpha=0.90$ Rev 20-item $\alpha=0.92$ n=857					
C1. When you go to see your doctor, do you see the same doctor or nurse each time?		3.15		1.02	0.39 0.38
C2. Do you think that doctor or nurse understands what you say or ask?‡		3.67	0.59	0.61	0.60
C3. Are your questions to your doctor answered in ways that you can understand?		3.73		0.56	0.57 0.54
C4. If you have a question, can you call and talk to the doctor who knows you best?		3.21		0.93	0.58 0.57
C5. Does your doctor know you very well as a person?		2.85	1.08	0.66	0.69
C6. Does your doctor give you enough time to talk about your worries or problems?		3.51		0.81	0.70 0.70
C7. Do you feel comfortable telling your doctor about your worries or problems?		3.52		0.78	0.63 0.62
C8. Does your doctor know who lives with you?		2.95	1.15	0.56	0.57
C9. Does your doctor know what problems are most important to you?		3.09	1.01	0.69	0.72
C10. Does your doctor know your complete medical history?		3.23	0.96	0.64	0.64
C11. Does your doctor know about your work or employment?		3.08	1.08	0.58	0.58
C12. Would your doctor know if you had trouble getting or paying for medicines you needed?		2.85	1.09	0.56	0.56
C13. Would your doctor be willing to meet with family members if you thought it would be helpful?		3.40	0.70	0.67	0.66
C14. Does your doctor know about all the medications you are taking		3.60	0.73	0.61	0.60
C15. Could you change your doctor if you want to?		3.58	0.71	0.28	deleted
C16. Would you change your doctor if it was easy to do?		3.03	1.08	0.43	deleted
C17. Does your doctor have to get approval from someone else to refer to a specialist?		2.79		1.17	0.26 deleted
C18. When you go to your doctor do you bring any of your own medical records?		3.27		1.08	0.02 deleted
C19. Would your doctor let you look at your medical record if you want to?‡		3.31	0.71	0.52	0.50
C20. When you go to your doctor is your record always available?		3.51	0.71	0.57	0.56
C21. Does your doctor call or sent you the results of the lab tests?		3.34	0.95	0.43	0.44



PRIMARY CARE ASSESSMENT TOOL

TABLE 3
(continued)

Primary Care Scale Items	Reliability - Alpha Sample Size for revised scale	Item mean ^a	Item SD	Orig Item-Total Corr†	Rev Item-Total Corr
C22. If the doctor who knows you best is not available and you have to see someone else, would your doctor get the information about that visit?		3.32	0.71	0.58	0.58
Coordination of Service Orig 8-item $\alpha=0.88$ Rev 8-item $\alpha=0.88$ $n=483$					
D1. Did your doctor suggest you go to the specialist or special services?		3.30	1.16	0.26	0.27
D2. Did the doctor know you made these visits to the specialist or special service?		3.63	0.85	0.85	0.24 0.25
D3. Did your doctor discuss with you different places you could have gone to get help with that problem?		2.73	1.30	0.41	0.40
D4. Did your doctor or someone working with your doctor help you make the appointment for that visit?		3.21	1.25	0.28	0.29
D5. Did your doctor write down any information for the specialist about the reason for the visit?		3.07	1.22	0.32	0.33
D6. Did your doctor know what the results of the visit were?		3.40	0.96	0.39	0.39
D7. After going to the specialist or special service, did your doctor talk with you about what happened at the visit?		2.99	1.27	0.49	0.48
D8. Does your doctor seem interested in the quality of care you get from that specialist or special service?		3.30	1.00	0.53	0.52
Comprehensiveness-Services Available Orig 24-item $\alpha=0.94$ Rev 21-item $\alpha=0.95$ $n=887$					
E1. Answer questions about nutrition or diet.		3.44	0.82	0.51	0.52
E2. Immunization ("shots") such as for Flu or tetanus		3.55	0.80	0.54	0.53
E3. Check to see if your family is eligible for any social service program or benefits.		2.94	1.00	1.00	0.59 0.57
E4. Suggestions for nursing home care for someone in your family.		2.79	1.05	0.67	0.66
E5. Dental check-up.		2.32	1.25	0.24	deleted
E6. Treatment by a dentist.		2.28	1.25	0.25	deleted
E7. Family planning or birth control methods.		3.23	1.01	0.55	0.57
E8. Discussion of alcohol or drug abuse problems for you or a family member.		2.89	1.08	1.08	0.70 0.73
E9. Counsel mental health problems.		2.71	1.09	0.71	0.71
E10. Test for lead poisoning.		2.84	1.05	0.77	0.79
E11. Sew up a cut a cut that needs stitches.		2.99	1.05	0.69	0.70
E12. Counseling and testing for HIV/AIDS.		3.06	1.01	0.70	0.73
E13. Hearing screening.		2.92	1.02	0.71	0.66
E14. Vision screening.		2.97	1.02	0.58	deleted
E15. Allergy shots.		3.08	1.02	0.74	0.73
E16. Removal of wart.		2.89	1.06	0.76	0.78
E17. Pap tests for cervical cancer.		3.37	0.92	0.55	0.56
E18. Rectal exams or sigmoidoscopy exams for bowel cancer.		3.08	0.99	0.67	0.69
E19. Smoking counseling.		2.92	1.05	0.73	0.76
E20. Prenatal care.		2.96	1.12	0.55	0.56
E21. Splinting for sprained ankle.		3.00	1.05	0.76	0.77
E22. Care for an ingrown toe nail.		2.93	1.05	0.75	0.77
E23. What to do in case someone in your family is incapacitated and can't make decisions about his/her care.		2.90	0.95	0.73	0.73
E24. Changes in mental or physical abilities that are normal with getting older.		2.94	0.98	0.70	0.71
Comprehensiveness-Services Received Orig 13-item $\alpha=0.93$ Rev. 13-item $\alpha=0.93$ $n=875$					
F1. Advice about healthy food and unhealthy food.		3.23	1.05	0.62	0.62
F2. Advice on seat-belt use or child safety seats.		2.47	1.23	0.71	0.71
F3. Home safety, like getting and checking smoke detectors and storing medicines safely.		2.41	1.23	0.73	0.73
F4. Ways to handle family conflicts that arises from time to time.		2.32	1.19	0.73	0.73 <input checked="" type="checkbox"/>



