

TABLE 6

## COMPARISON OF INTERNAL CONSISTENCY RELIABILITY AND INTERFACTOR CORRELATION

Interfactor Correlations	First Contact Accessibility	First Contact Utilization	Ongoing Care	Coordination of Services	Comprehensiveness Services Available	Comprehensiveness Services Received	Community Orientation
<b>Without coordination items (n=771)</b>							
First contact—accessibility	1.00						
First contact—utilization	0.10	1.00					
Ongoing care	0.06	0.14	1.00				
Comprehensiveness—services available	0.09	0.20	0.28		1.00		
Comprehensiveness—services received	0.10	-0.03	0.41		0.43	1.00	
Community orientation	0.22	0.03	0.27		0.23	0.32	1.00
<b>With coordination items (n=423)</b>							
First contact—accessibility	1.00						
First contact—utilization	0.17	1.00					
Ongoing care	0.16	-0.02	1.00				
Coordination of services	0.04	.09	0.38	1.00			
Comprehensiveness—services available	0.14	.19	0.28	0.17	1.00		
Comprehensiveness—services received	0.14	-0.01	0.43	0.24	0.44	1.00	
Community orientation	0.24	-0.03	0.26	0.20	0.25	0.37	1.00 <input type="checkbox"/>