

TABLE 3

OVERALL PATIENT SATISFACTION AND EVALUATION OF OUTCOMES AT THE CONCLUSION OF THE
STUDY

	Control Group		Telephone Group		VMlcoxon	<i>P</i>
	Mean (SD)	Median	Mean (SD)	Median		
Overall evaluation rating (total)	8.0 (1.9)	8	8.6 (1.5)	9	1133.5	.19
Outcome score	3.8 (1.3)	4	4.4 (0.9)	5	1085	.18
Quality score	4.2 (0.8)	4	4.3 (0.8)	4	1187.5	.48
Satisfaction	4.2 (0.8)	4	4.5 (0.7)	5	1079	.21